

June 1, 2011

96-128

Received & Inspected
JUN 07 2011
FCC Mail Room

Dear Sirs or Madam:

I recently wrote to your office ~~recently~~ concerning the inmate telephone situation here at Orange County Jail. I am most concerned that your office has or will not take this matter seriously due to a lack of response or reply from your office. The names and agencies on the last page of my initial letter have also been informed of this matter. I have received a reply from Sen. Chuck Schumer and Assemblywoman Annie Rabbitt of the 97th district, who in turn has contacted Mark Hoops, Senior Consumer Fraud Representative for the New York State Attorney Generals Office.


I am asking that this issue be addressed due to the large number of people is effects and the large amounts of money that is spent each week from the families of inmates who can least afford it. This company, Global Tel Link, may well be in violation of the Anti-Trust laws established to prevent these acts of monopolized practices. This company has been removed from all state facilities because of their enormous rates and prices. Their ability to operate in these county facilities should be questioned and reviewed with priority.

Please reply and provide me with any status update your office or agency can provide. I will again be contacting the Federal Communication Commission to also find the status update of their attempts to find an alternative

source of communication for the inmates at county facilities. The administration here at this facility has not been helpful in any way, shape or form. My original grievance has been heard after a three-week wait but has not produced the desired results. Which may solidify my thoughts of collusion between the phone company and the facility?

Thank you for your time and any help you may provide in the near future with this important manner. I will patiently await a response from your office in hopes that you are attempting to assist with seeking an alternative source of communication.

Respectfully,

A handwritten signature in cursive script, appearing to read "Tyrone Williams".

Tyrone Williams